**Nithya Nadar**

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**Summary:**

* An Engineering graduate with 3.7 years experience who is searching for an opportunity to learn and explore the software field in Robotic process automation where I can get the best out of me.
* Currently working as Associate Consultant at Capgemini Technology Services India Limited (Mumbai) since April 2014 to till date.

**Experience Summary:**

* **3.7 years** of experience working in IT as RPA developer and Support Engineer.
* Have been actively involved in development and enhancement related project.
* Worked on Anywhere Automation tool, iOS, C#, MS SQL Server 2008, PL-SQL, Crystal Reports, MS Access.
* Co-ordinated with customers to resolve different issues.
* Trained on UIpath and various technologies like iOS and SSIS, C#.
* Proven ability to learn & apply new technologies, contribute significantly to projects independently and in a team environment.
* Possess strong analytical, leadership skills and an influential and dedicated team player.

**Technology Summary:**

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| Programming Languages | C#, Swift 3. |
| Databases | MS SQL Server 2008, SSIS. |
| Web Technologies | ASP.NET 4.0. |
| Tools | Anywhere Automation tool, UiPath studio, Xcode, Crystal Reports, Visual Studio 2010, MS Access. |
| Operating Systems | Windows 2003 Server, Windows XP, Windows 7 |

**Educational Qualifications**

Bachelor of Engineering with specialization in Computer Science and Engineering, Sardar Raja College of Engineering, Anna University.

**Experience Profile**

The detail of the assignment that I handled is listed below.

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| Project / Client | Lloyd’s Register |
| Period | January-2017 – Till date |
| Description | **Created tasks and bots for various processes to provide an easier way of handling repetitive tasks.**  **Tasks performed using below concepts:**   * **Excel Automation.** * **Email Automation.** * **Smart/Web/Screen recording.** * **Database Automation.** * **Surface Automation.** * **Data extraction from source such as database,**   **PDF file ,Text file, CSV file and processing it to the destination.**  Description of few tasks performed are below (Doesn’t Includes all):   * 1. Ticket automation in ITSM tool: The bot will automate   the process of assigning the ticket to relevant team. This was established using the description of the issue logged by the user . The bot compares the issue and the application in the summary of the ticket, sends an E-mail to the relevant team and assigns the ticket to the team. The team’s data is picked from an excel that contains team and the application details that they support.  Basically the bot reduces the turn around time that user gets response from the support team.   * 1. Empulse Logger: The Project is to calculate the login   of all the employees in the project. The data is collected from the company web application that tracks first in and last out of the employee based on access card swipe. The data collected is sent to the managers in Email.  The employee whose total time in office is less than the mandatory hours as per the policy is sent a warning E-Mail with managers in CC |
| Role | Developer and tester |
| Team Size | 3 |
| Features developed / worked on | * Involved in Logic Building. * Involved in Designing. * Involved in Coding. * Involved in Exception handling related issues. |
| Technologies used | * Anywhere Automation * SQL |

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| Project / Client | Lloyd’s Register. |
| Period | April 2014 – Till Date |
| Description | There are various Lloyd’s Register Planning applications like  1. CAAS: This application is system where assessors from various countries can design their Jobs and Client visit.  They can make job notes which enables them to describe their job scopes and their visit data  2. Spider: This application is system where global assessors from various countries can design their Jobs and Client visit.  They can make a job note which enables them to describe their job scopes and their visit data. It also enables the planners to assign jobs  to assessors as per requirements and standard.  3. CDH-Planning Staging Area: This is an interface which handles the data from CDH application to Planning application.  The customer data such as client name updates and client related data such as address, contact number and contact E-mail ID data flow in planning systems from this interface.  4. SSIS : The application sends ship, ship survey, accreditation related details to Government body. |
| Role | Application Support, Enhancement and Maintenance. |
| Team Size | 2 |
| Features developed / worked on | * Developed database objects using MS SQL Server 2005/2008   (tables, views, and T-SQL stored procedures).   * Development and deployment of new requirements in   Application.   * Implemented changes in the application as per client   requirements.   * Analysis of enhancement request and preparing Work Order. * Application Availability and Server Checks. * Prepared unit test documents with screenshots. * Provided second and third level support. Tickets (Issues/   Incidents / service requests) resolving as per SLA with client.   * Proposed and developed workarounds for showstopper   incidents.   * Extended post-implementation, application maintenance and   technical support to the client.   * Implemented permanent fix to reduce the incident count. * Communicating with Client and 3rd Party vendors. |
| Technologies used | * ASP.NET 4.0 * Visual Studio 2010 * SQL * PL-SQL * MS-Access * Crystal Reports |

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| Project / Client | Lloyd’s Register |
| Period | August 2016 – March 2017 |
| Description | Bug fixing and Upgrading iOS 10 to iOS 11 for Zero harm application.  This application is created for LR surveyors who conduct ship surveys.  The user submits questionnaires providing feedback on the safety conditions they are exposed to during survey. |
| Role | Developer (Enhancements on application) and technical support Engineer. |
| Team Size | 2 |
| Features developed / worked on | * Deployment * Discussion with Client * Analysis of enhancement request and preparing Work Order * Testing applications with different case scenarios and bug fixing. |
| Technologies used | * Swift 3. |

**Achievements**

* Awarded as fire fighter in the project, appreciating the bug reduction during project enhancement in February 2017.
* Awarded rating 2 for the overall yearly performance for the year 2016.
* Awarded rating 1 for the overall yearly performance for the year 2015.

**Career Profile**

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| Dates | Organization | Role |
| April 2014 –Till date | Associate Consultant at Capgemini Technology Services India Limited. | Associate Consultant /B1 |

**Qualification Summary**

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| Degree and Year | Institute and university | Major (Score) |
| Bachelor of Engineering, 2012 | Sardar Raja College Of Engineering, Anna University | 6.9 CGPA  8.5 CGPA(Final year) |
| SSC, April- 2006 | State Board | Science (66%) |
| HSC,April-2008 | State Board | 68% |
| Diploma course in DOTNET | NIIT | 70% |